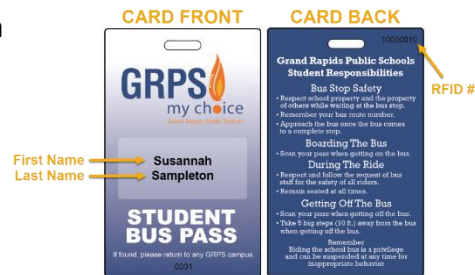


Kugira ngo utangire: Jya kuri www.zpassplus.com, maze ukande kuri buto y'ubururu ya "Sign Up Today".

Icyiciro cya 1: Amakuru yerekeye umunyeshuri

- Injiza amakuru akurikira y'umunyeshuri wawe nk'uko agaragara neza ku ikarita y'urugendo ya bisi ye:
 - Izina ry'Idini [First Name]
 - Izina ry'umuryango [Last Name]
 - Nomero ya RFID
- Kanda kuri "kongeraho [add]"
- Suzuma amakuru y'umunyeshuri.
- Niba ari ngombwa, ongeraho abanyeshuri usubira mu byiciro byo kuva ku cya 1 kugeza ku cya 3.
- Mugije abanyeshuri bose bongeweho kandi basuzumwe, kandi ahanditse "Gukomeza kwiyaandikisha [Continue Sign Up]"



Icyiciro cya 2: Amakuru ya konti

- Injiza amakuru akurikira ya konti yawe:
 - Imeyiri [Email address]
 - Ijambobanga [Password]
 - Kwemeza Ijambobanga [Confirm password]
- Andikamo izina na aderesi bikurikira
 - Izina ry'Idini [First Name]
 - Izina ry'Umuryango [Last Name]
 - Aderesi harimo Umujyi, Reta na Kode ya Zip [Address including City, State, and Zip]
 - Zone y'igihe [Time Zone]
 - Nomero ya terefone [Phone Number]
- Mu gihe ahasabwa kuzuzwa hose hujujwe, kand kuri "[Gusubiramo amakuru [Review Information]]"

Amabwiriza yo kwiwandikisha kuri ZPass Plus (arakomeza)

Icyiciro cya 3: Gusuzuma amakuru

1. Gusuzuma no kwemeza ko amakuru ya gahunda ari yo, by'umwihariko izina ry'umunyeshuri.
2. Gusuzuma no kwemeza ko amakuru ya konti ari yo.
3. Kanda kuri "Guhanga Konti [Create Account]" niba byose bimeze neza. Koresha buto yo "Gusubira inyuma [Back]" mu gihe usanze hari ibyo gukosora.

ZPass+
Comfort in Knowing

Sign Up - Step 3 of 4 Already have an account? [Sign in here](#)

Review Plan Information change

Service	Total
Grand Rapids Public Schools Includes Website, Text, and Mobile App Updates for: Susannah Sampleton	\$0.00 for first rider
	\$0.00

Account & Information change

Name: [Redacted]
Email Address: [Redacted]
Phone Number: [Redacted]
Address: [Redacted]

[Back](#) [Create Account](#)

[Terms and Conditions](#) | [Privacy Policy](#)
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Icyiciro cya 4: Kwemeza Imeyiri

Kugura ngo konti yawe itangire gukora, usabwe kubanza kwemeza imeyiri yawe. Sisiteme ikohereza ubutumwa burimo ihuza/link rya murandasi. Kanda ku ihuza/link kugira ngo utangire gukoresha konti yawe. *Reba muri spam folder yawe niba utakiriye ubutuma bwo kwemeza imeyiri.*

ZPass+
Comfort in Knowing

Sign Up - Step 4 of 4 Already have an account? [Sign in here](#)

Email Confirmation

Please check your e-mail inbox [Redacted]

You should receive an email from ZPass+ with further activation instructions.
In case the email does not arrive, please check your spam folder or spam settings.
You can also [click here](#) to resend your activation email.

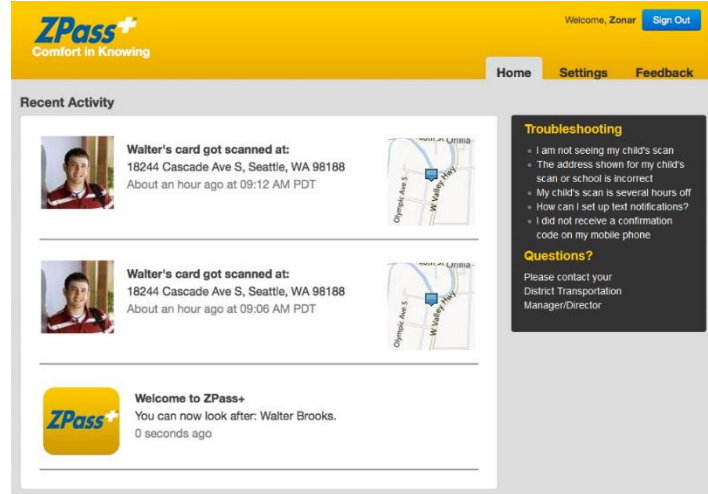
Download the ZPass+ App

Available on the

*Bus ride reporting for parents!
For your peace-of-mind!*

Home Tab / Tabu ya paji ibanza y'urubuga

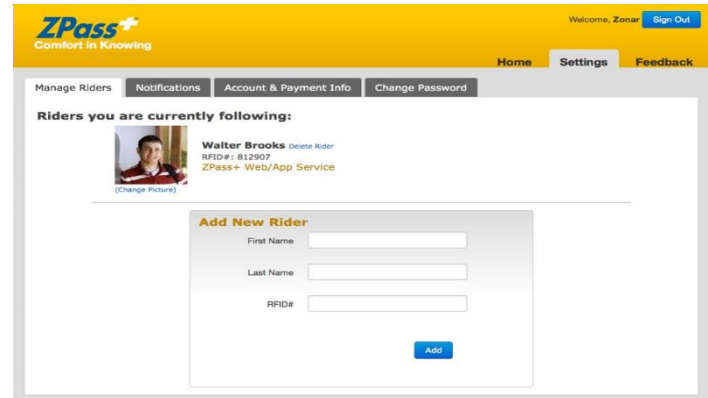
Nyuma yo kwemeza konti yawe ya ZPass Plus, uhita winjizwa muri sisiteme maze ugahita ujya kuri paji ugeraho bwa mbere. Muri urugero, Walter yari afite sikani ebyiri. Birashoboka ko utabona umunyeshuri wawe kuri iyi list kugeza igihe asikaniye ikarita ye.



Tabu ya Settings (amagenamiterere) – Manage Riders (Gucunga amakuru y'inyongera)

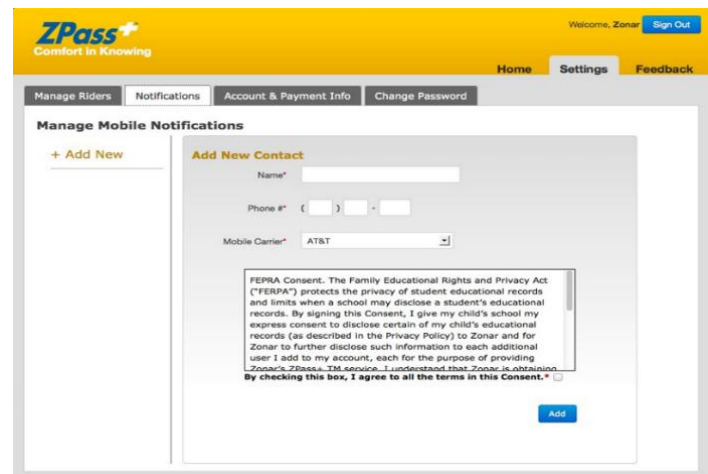
Unyuze ku tabu ya Manage Riders, ushobora kongeraho umunyeshuri wandika izina rye ry'idini n'umuryango, na numero ya ya RFID. Ushobora gukuraho umunyeshuri ukanze kuri "Gusiba Amakuru y'inyongera [Delete Rider]" hirya y'izina rye.

Kongeraho ifoto y'umunyeshuri na byo birashoboka.



Tabu ya Settings (amagenamiterere) – Notifications (amamenyesha)

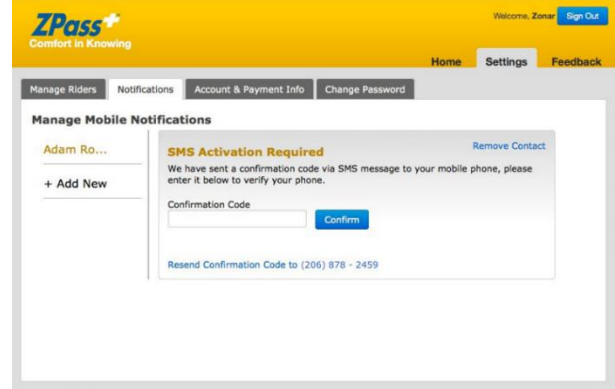
Niba wifuza kujya wakira amamenyesha kuri terefone yawe, uzuzamo amakuru yawe ajyanye na aderesi; harimo Izina, Numero ya terefone na Interineti ukoresha. Ushobora gushyira aderesi zirenze imwe. Kanda ahanditse "+Kongeraho ibishya [+Add New]" kugira ngo winjije amakuru ajyanye n'aho uboneka.



Inshamake ya sisiteme ya ZPass Plus (Irakomeza)

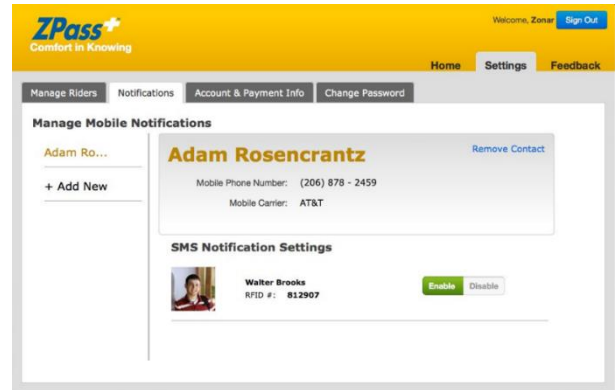
Tabu ya Settings (amagenamiterere) – Notifications (amamenyesha) (arakomeza)

Mu gihe hari aderesi wongereye, wohererezwa ubutumwa bwemeza. Ubu butumwa burimo kode y'amakuru ya ZPass Plus. Injiza kode ukande kuri buto yo kwemeza ya **Confirm**



The screenshot shows the 'Manage Mobile Notifications' section. A notification for 'Adam Ro...' is displayed with the status 'SMS Activation Required'. The message states: 'We have sent a confirmation code via SMS message to your mobile phone, please enter it below to verify your phone.' There is a 'Confirmation Code' input field and a 'Confirm' button. A link to 'Resend Confirmation Code to (206) 878 - 2459' is also visible.

Mu gihe kode yo kwemeza yagenze neza, amakuru yerekeye aderesi aragaragara. Ushobora kandi kongeraho imeyiri y'amamenyesha ukoresheje tabu ya Notifications/amamenyesha.

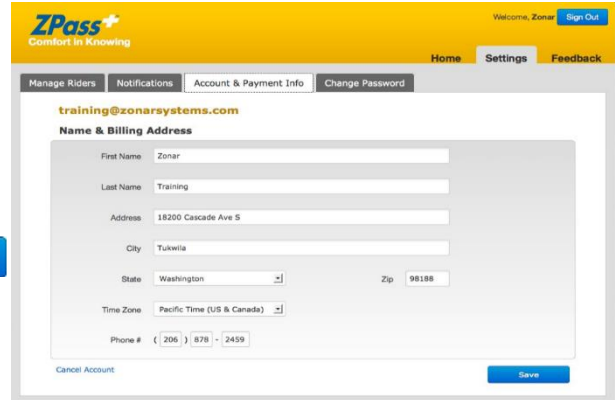


The screenshot shows the 'Manage Mobile Notifications' section for 'Adam Rosencrantz'. It displays his mobile phone number as '(206) 878 - 2459' and his mobile carrier as 'AT&T'. Below this, the 'SMS Notification Settings' section shows a profile picture for 'Walter Brooks' with an RFID #: '812907'. There are 'Enable' and 'Disable' buttons for the notifications.

Tabu ya Settings (amagenamiterere) – Account & Payment Info (Amakuru yerekeye konti no kwishyura)

Mu gihe ukeneye kuvugurura amakuru ya konti yawe, bikorere hano maze ukande kuri buto yo kubika ya **Save**

Zirikana ko iyi serivise itangwa nta kiguzi uciwe. Nta na rimwe uzigera ucibwa ikiguzi.

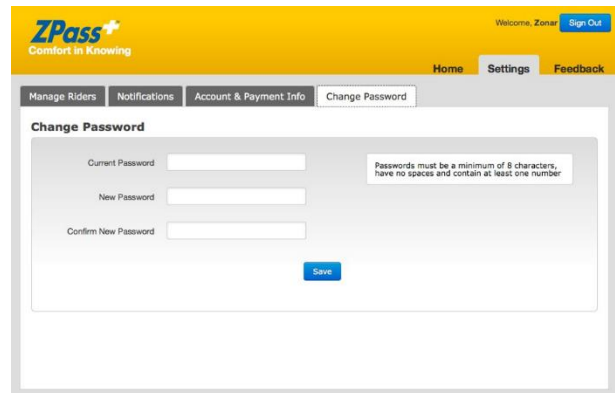


The screenshot shows the 'Name & Billing Address' form. The email address is 'training@zonarsystems.com'. The form fields include: First Name: Zonar, Last Name: Training, Address: 18200 Cascade Ave S, City: Tukwila, State: Washington, Zip: 98188, Time Zone: Pacific Time (US & Canada), and Phone #: (206) 878 - 2459. There are 'Cancel Account' and 'Save' buttons at the bottom.

Tabu ya Settings (amagenamiterere) – Change Password (Guhindura ijambobanga)

Igihe icyo ari cyo cyose ushobora guhindura ijambobanga rya konti yawe.

Ijambo rigomba kuba rigizwe n'ibimenyetso umunani hatarimo gusimbuka imyanya kandi irimo nibura umubare umwe.



The screenshot shows the 'Change Password' form. It has three input fields: 'Current Password', 'New Password', and 'Confirm New Password'. A note on the right states: 'Passwords must be a minimum of 8 characters, have no spaces and contain at least one number'. A 'Save' button is located at the bottom right.

Inshamake ya sisiteme ya ZPass Plus (Irakomeza)

Basic Troubleshooting (Ikemurabibazo ry'ibanze)

Ikibazo: Ntabwo ndimo kubona sikani y'umwana wanjye.

Hari impamvu nk'ebiyiri zishobora gutuma ibi bibaho:

1. Amakuru y'umwana wawe ni yo ariko akaba atarisikana ikarita ye.
2. Nomero ya terefone/interineti yawe si yo kuri [ZPass Plus website](#).

Ikibazo: Sikani y'umwana wanjye imaze amasaha menshi idahari.

Ukeneye kwemeza neza zone y'igihe. Kurikiza aya mabwiriza.

1. Injira muri konti yawe ku [rubuga rwa ZPass Plus](#).
2. Kanda kuri tabu ya "Settings" (amagenamiterere)
3. Kanda kuri tabu ya "Account and Payment Info".
4. Unyuze aho, ushobora kwemeza zone y'igihe.

Ikibazo: Ntabwo nohererejwe kode yo kwemeza kuri terefone yanjye.

Hari impamvu nyinshi zishobora gutuma ibi bibaho:

1. Kode yo kwemeza iturutse kuri imeyiri ya "do not reply". Ikigo cy'itumanaho ukoresha gishobora kubona ubutumwa ari spam. Saba ikigo ukoresha kikongerere zonarsystems.com ku rutonde rwabo rwa White List. Uru ni urutonde rwa za imeyiri zemerewe kutohererezwa muri spam.
2. Imikoreshereze yawe ya terefone igomba kuba irimo kwakira ubutumwa bugufi. Niba utizeye neza ko waba ufite cyangwa udafite serivisi y'ubutumwa bugufi muri gahunda yawe, baza abaguhya iyo serivise bagusuzumire.
3. Izere kandi neza ko ubutumwa bugufi bwemejwe mu magenamiterere ya terefone yawe. Bijya bibaho ko usanga serivisi y'ubutumwa bugufi itemejwe mu magenamiterere nk'igenamiterere ry'ibanze cyangwa yafunzwe mu gihe habayeho kuvugurura sisiteme ya terefone.
4. Izere neza ko wanditse nomero yawe neza kuri [ZPass Plus website](#).

Ikibazo: Aderesi igaragazwa ya sikani cyangwa ishuri by'umwana wanjye si yo.

Iyo ikaritra y'umunyeshuri isikanwe, sikani ishahirwaho imibare igaragaza umurongo mbariro (latitude) n'umurongo nkingi (longitude) w'ahaho yasikaniwe. Aya makuru rero afatwa n'ikarita ya Bing Maps kugira ngo ibone aderesi y'umuhanda wa bugufi. Rimwe na rimwe, cyane cyane iyo ikarita yasikaniwe muri parikingi nini, umurongo mbaruro cyangwa umurongo nkingi bifata aderesi iri hamwe na parikingi. Mu gihe umurongo mbaruro cyangwa umurongo nkingi bigwamo neza, Big nta buryo ifite bwo gutahura uruhande w'igice kinini gihura neza na aderesi y'umuhanda y'ikigo, bityo itoranya iya hafi.

Ikibazo: Ndimu kugerageza kwinjiza amakuru y'umwana wanjye ariko urubuga rurimo kunyereka "Rider Not Found".

Amakuru urimo kwinjiza atandukanye nari mu bubiko bw'amakuru. Suzuma neza ko urimo kwinjiza izina ry'idini, izina ry'umuryango, na nomero ya RFID neza nk'uko bigaragara ku ikarita.