

Connecting People to Purpose



# Transportation Update

**September 2024**

# Start Up Summary

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- Successful, with normal start up challenges
- Week 1: 1,700 to 1,800 changes. First 3 weeks: total of ~2,600 changes
- Improved communication and management support
  - Promotion of Relonda Robinson to Assistant Director
- Utilization of Questions or Concerns tool on district's website
  - Prompt follow up and documentation
- Improved trip protocols – no missed trips since mistakes last school year

*“Thank you so much for your help, it is very much appreciated. I hope you have a great day.”*

*“I appreciate the follow up. I know the relationship between Dean and parents has been strained these last few years, and the fact that you reached out to follow up is significant. I don't envy the task. I will also state that the driver was fantastic.”*

# Parent Advisory Council 2023-24 Members

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- Seth Moore
- Metta Dwyer
- Sarah Sak-Smith
- Amanda Piper
- Rebecca Keller
- Kara Shour
- Jackie Wolters
- Denavvia Mojet
- Laurie Eldred
- Jeanette Abney
- Luke Stier
- Kevin Harkness
- Bruce Grant
- Kellie Dean
- Patrick Dean
- Brian Thrasher
- Christopher Dean



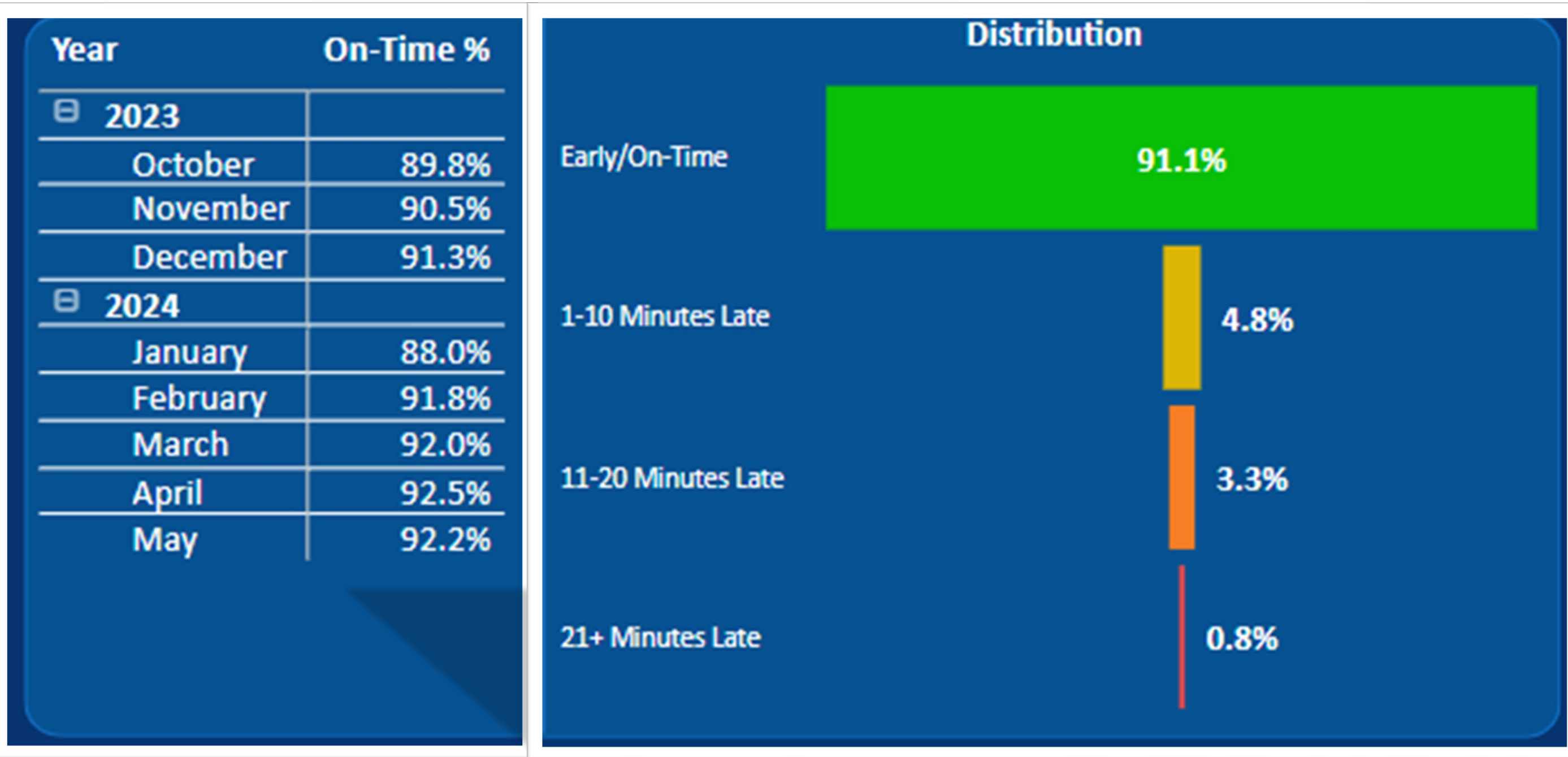
# Parent Advisory Council 2023-24 Accomplishments

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- Create online feedback form & track results
- Revamp Reimagine Transportation dashboard
- Metrics broken down by quadrant
- Provide simplified HCTB & ZPass instructions
- Dean tracking routes that are doubled up
- Improve protocols for substitute bus notifications
- Add assistant supervisor role
- Reviewed dispatch staffing, added position
- Attend events to help parents with apps
- Improved end-of-year & start-of-year proactive communication
- Digitizing special trip requests

# Historical On-Time Performance



 Total School Stops Analyzed **55,103**

Reporting of Metrics to GRPS by 15<sup>th</sup> of each month

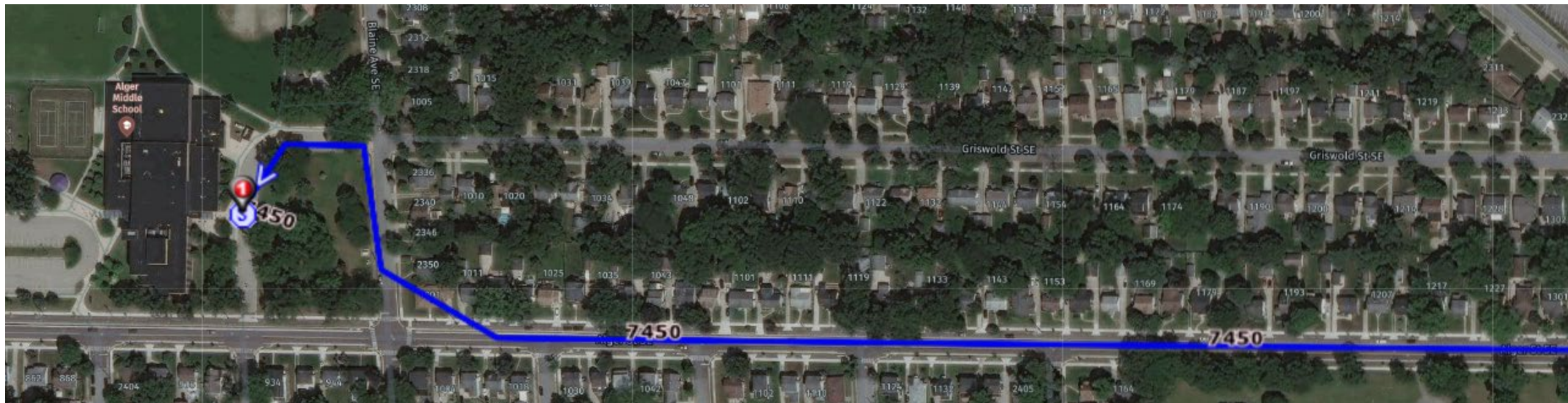


# Telematics Data Example



## Vehicle Location + Door Open = Confirmed Stop

Asset No.	Date	Time(EDT)	Log Reason	Lat	Lon	Zone	Address	Source
7450	9/4/2024	6:56:45	Standard	42.9199482	-85.6365859		1203 Alger St SE, Grand Rapids, MI 49507-3808, United States	ECM
7450	9/4/2024	6:56:55	Standard	42.9199617	-85.6383786		1159 Alger St SE, Grand Rapids, MI 49507-3807, United States	ECM
7450	9/4/2024	6:57:05	Standard	42.9199778	-85.640364		1102 Alger St SE, Grand Rapids, MI 49507-3830, United States	ECM
7450	9/4/2024	6:57:15	Standard	42.9199919	-85.6420295		1015 Alger St SE, Grand Rapids, MI 49507-3805, United States	ECM
7450	9/4/2024	6:57:25	Standard	42.9203117	-85.6427724		2350 Blaine Ave SE, Grand Rapids, MI 49507-3845, United States	ECM
7450	9/4/2024	6:57:35	Standard	42.9208907	-85.6428839		2336 Blaine Ave SE, Grand Rapids, MI 49507-3845, United States	ECM
7450	9/4/2024	6:57:45	Standard	42.9208973	-85.6433856		2331 Blaine Ave SE, Grand Rapids, MI 49507-38ND, United States	ECM
7450	9/4/2024	6:57:55	Standard	42.9205899	-85.6436632	Alger Middle School	921 Alger St SE, Grand Rapids, MI 49507-3827, United States	ECM
7450	9/4/2024	6:57:57	Motion Stop	42.9205731	-85.6436619	Alger Middle School	921 Alger St SE, Grand Rapids, MI 49507-3827, United States	ECM
7450	9/4/2024	6:58:05	Door Open/Close	42.9205735	-85.6436635	Alger Middle School	921 Alger St SE, Grand Rapids, MI 49507-3827, United States	ECM
7450	9/4/2024	6:58:15	Standard	42.9205735	-85.6436635	Alger Middle School	921 Alger St SE, Grand Rapids, MI 49507-3827, United States	ECM



# Operations and Future Planning

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- Continued Education on Here Comes the Bus and ZPass (MyView Ridership)
- Reporting of Metrics to GRPS by 15<sup>th</sup> of each Month
- Continued Support of Reimagine Plans
- Improved Field Trip Process: Implementation of Electronic System
- Continue to Respond Timely to Feedback Submitted Online
- Monthly Meetings with Athletic Directors to Ensure Proactive vs Reactive Approach
- Working with GRPS to Improve Start of School Transportation Protocols
- Continue Exploration Regarding On-Bus Camera Systems
- Continued Improvement of McKinney-Vento Transportation Protocols

# Electric School Bus Update



## Environmental Protection Agency's (EPA) 2023 Clean School Bus Rebate Program

May 30, 2024: \$5,175,000

## Michigan's Clean School Bus Grant Program

July 31, 2024: \$1,481,643

EPA Rebate + Michigan Grant = \$6,656,643

Total Estimated Project Cost = \$7,600,000

Consumers Energy PowerMIFleet Program



Key considerations: available electrical capacity on site. Total fleet size and run spare ratios. 10 v 15 bus funding models.

Goal: deploy first electric school buses during calendar year 2025

*The grant funds have been sought for the benefit of GRPS. Should the Board of Education desire to make changes that impact grant funds, we are committed to working with the appropriate grant authorities to follow their established procedures such that funds continue to serve the original purpose for which they were applied for – to benefit GRPS.*



# Engagement Opportunities

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- **Transportation Advisory Committee**
  - Continue advisory committee this school year
- **Online Feedback Form**
  - Formal method for submission of feedback via the Transportation page on the GRPS website.
- **Support of Transportation Technology**
  - In-person presence at district events and continued help desk support for HCTB and ZPass.
- **Transportation Town Halls**
  - To be scheduled November 2024 and March 2025

A blue rectangular graphic with white text and a QR code. The text "TRANSPORTATION ADVISORY COMMITTEE" is at the top left. A QR code is in the center, enclosed in a light blue border. At the bottom right, the text "REGISTER TODAY!" is written in white. A thin orange horizontal line is positioned above the QR code and below the text "REGISTER TODAY!".

**TRANSPORTATION  
ADVISORY  
COMMITTEE**



**REGISTER TODAY!**